



BHARATI VIDYAPEETH'S COLLEGE OF ENGINEERING, KOLHAPUR

FOUNDER CHANCELLOR
Dr. Patangrao Kadam
M.A., LL. B., Ph. D.

Accredited by NAAC With 'A' Grade
Approved by AICTE, New Delhi & Affiliated to Shivaji University, Kolhapur
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PRINCIPAL
Dr. Vijay Ghorpade
M.E., Ph. D. (Computer)

NAAC SSR CYCLE- 2



Criterion 3	Research, Innovations and Extension
Key Indicator 3.5	Collaboration
3.5.1. Number of functional MoUs/linkages with institutions/ industries in India and abroad for internship, on-the-job training, project work, student / faculty exchange and collaborative research during the last five years	

Name of the MoU/linkage: Kagal Nagar Paraishad Kagal, Kolhapur

Name of actual activity: Project Work-Online complaint management system

कागल नगरपरिषद, कागल



सौ. शोभा महादेव लाड

- नगरसेविका : कागल नगरपरिषद, कागल
- सभापती : सार्वजनिक आरोग्य व वैद्यकिय सेवा समिती, का.न.प.
- मा. उपसभापती : महिला व बालकल्याण समिती, का.न.प.

४५०, बी वॉर्ड, माळी गल्ली, कागल, ता. कागल, जि. कोल्हापूर ४१६ २१६
फोन : कार्यालय : (०२३२५) २४४१२५, २४३५६९, मोबा. : ९८२२५३६१०७

जावक क्र. : ०७०५

दिनांक : २०-०१-२०२२

MEMORANDUM OF UNDERSTANDING

In order to declare their joint intention to cooperate in some or all the fields of academics and industrial endeavour for their mutual benefit.

Party 1: Nagar Sevak Kagal Nagarparishad, Kagal


Party 2: Department of Computer Science & Engineering, Bharati Vidyapeeth's College of Engineering, Kolhapur.


Agrees to explore opportunities for collaboration in the areas described here under:

1. Sponsorship of final year Project : **Municipal Complaint Management System**
2. Sharing the technology for academic purpose only.
3. Internship program for student as per requirements.
4. Any other academic activity with mutual consent.

Kagal Nagarparishad, Kagal and Department of Computer Science & Engineering Bharati Vidyapeeth's College of Engineering, Kolhapur agrees to share the information in strict confidence and will respect the intellectual property right of each other.


Prof. S.M. Mulla
HOD CSE Dept.


Dr. V.R. Ghorpade
Principal


Shobha M. Lad
Nagarsevika
Kagal
Nagarparishad, Kagal

कागल नगरपरिषद, कागल



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फ़क़ क. : ०७०४

दिनांक : २०-०१-२०२२

Principal,

Bharati Vidyapeeth's College of Engineering, Kolhapur.

Subject:- Sponsorship and Internship for final year project of engineering.

Respected Sir,

We are pleased to inform you that our organization "Kagal Nagarparishad, Kagal" has chosen following students for being sponsored and given Internship under our Student Development and Encouragement Program for completing their final year project.

1. Miss. Dnyaneshwari Mahesh Desai (26)
2. Miss. Pranali Namadev Khavare (27)
3. Miss. Sumaiyya Mehaboob Jamadar (28)
4. Miss. Pratiksha Maruti Punekar (29)
5. Miss. Priyanka Nivrutti Sawant (30)

Online Complaint Management System provides an online way of solving the problems faced by the public by saving time and eradicate corruption. The objective of the complaints management system is to make complaints easier to coordinate, monitor, track and resolve, and to provide company with an effective tool to identify and target problem areas, monitor complaints handling performance and make business improvements. Online Complaint Management is a management technique for assessing, analyzing and responding to customer complaints. Complaints management software is used to record resolve and respond to customer complaints, requests as well as facilitate any other feedback.

After completing the project we shall consider a demonstration of the project and if it fits to our organization's requirements we shall buy this project from students in the future. The expenses provided by us should be spent on the study materials, stationary and instruments required for establishing setup of the project.

Thanking You.

Regards,

Shad
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सभापती
सार्वजनिक आरोग्य व वैद्यकिय सेवा समिती
Kagal
Nagar Parishad, Kagal